**Complaints**

Swavesey Surgery aims to give a friendly and professional service to all our patients. However, if you have any concerns about any aspect of our service, please let us know. Speak to whomever you feel most comfortable – your GP, our practice manager or our reception staff will be happy to help. In the majority of cases, concerns can be resolved quite easily. However, if you feel we have not dealt with the issues you have raised as you would wish, you can ring PALS, NHS Cambridgeshire, on 01223 725400 for advice and support, or alternatively you can contact NHS England, Customer Contact Centre, PO Box 16738, Redditch B97 9PT, telephone 0300 311 22 33, or email england.contactus@nhs.net